

Dear Valued Customer,

**Essentra Components India: Statement regarding coronavirus (COVID-19)**

As communicated last week, Essentra Components are closely monitoring all updates and advice from the relevant organisations, including the World Health Organisation (WHO).

With the increasing restrictions and social distancing as a result of the COVID-19, we deemed it appropriate to make another statement regarding the actions that we are taking this week, specifically, with regard to India and the movement restrictions in place in Karnataka. We would like to update our customers on the following:

- We are implementing a Business Continuity Plan across the business that includes Health and Safety controls in order to maintain service and safety of our customers and colleagues.
- Our customer service and sales team are currently working from home and are available for you to contact by the phone number and email below.
- Our warehouse is currently closed and we are not able to ship any products to you until further notice. When new guidance is received we will update all customers.
- Our manufacturing plants across the world are still operating as normal. If you have urgent demand, please contact the team who will prepare the products ready for when movement restrictions are lifted.

We will continue to work with our employees and suppliers to ensure we are all prepared to maintain a quality level of service to our customers whilst taking any health precautions necessary.

For more information on the virus and associated FAQs please refer to the WHO website: [www.who.int/news-room/q-a-detail/q-a-coronaviruses](http://www.who.int/news-room/q-a-detail/q-a-coronaviruses)

Should you have questions or wish to clarify any of the above points, please contact our customer services at

**Hotline:** +91 (0) 80 4545 3676

**Email:** [sales@essentracomponents.co.in](mailto:sales@essentracomponents.co.in)

**Website:** [www.essentracomponents.co.in](http://www.essentracomponents.co.in)

Kind regards,



Manjunath  
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